



**Encino Veterinary Clinic is hiring a
Lead Customer Service Representative
to join our incredible team!**

Ideal candidate:

- **has 4 or more years' experience in veterinary industry**
- has strong problem-solving abilities
- has exceptional leadership and supervisory skills
- possesses exemplary customer service skills
- Ezyvet experience a plus

Job Overview:

- Demonstrate excellent relations with clients/patients in waiting and/or exam rooms:
- Ensure clients and patients feel welcome and comfortable in waiting and/or exam rooms.
- Collect deposits and payments for services at the time they are rendered
- Supervise a team of Customer Service Representative
- Perform employee evaluations
- Train a team of Customer Service Representatives
- Promote an emotionally intelligent work environment

Why work at Encino Veterinary Clinic?

Encino Veterinary Clinic is a full-service animal hospital. We provide in-house surgeries, with a full range of diagnostic laboratory services. We provide exceptional veterinary services to all species of pets. Our team is very family oriented, self-motivated and always willing to learn. Our adaptable and caring team communicates with each other and our clients to provide our patients with the highest quality of veterinary care.

We promote an emotionally intelligent work environment and a positive work/life balance. We invest heavily in our employees with many opportunities for growth and development! We offer outstanding benefits including medical, dental, vision, and life insurance, paid time off, continuing education, generous pet discounts and much more!

Passionate about pets and providing exemplary customer service, join our team!

Apply Today! We look forward to hearing from you!

Apply here: <http://www.Click2Apply.net/y3t6qxywxhym6w4q>